



## Business Continuity Plan Summary

As part of its service to its clients, Trumid Financial, LLC has adopted a Disaster Recovery / Business Continuity Plan ("BCP") to provide for Trumid's recovery from an emergency or disaster. The plan provides for resumption of business operations as quickly as possible.

### **1. Trumid employs the following resources to implement its recovery efforts:**

- Dual cloud infrastructure located in separate geographical locations
- The ability to conduct business securely from any geographical location with internet connectivity
- Crisis management frameworks, policies, and procedures

### **2. Key Features of the BCP Strategy:**

- Periodic review and sign-off from senior management
- Formal emergency response procedures
- Emergency notification procedure to communicate with all Trumid personnel
- Mandatory team member training and awareness
- Periodic Disaster Recovery testing of the relevant systems and procedures
- Communication of emergency situations via emails and phone calls

### **3. Key Contacts for more information on Trumid's approach to business continuity and recovery processes:**

- For Swarm issues & general inquiry – [clientservices@trumid.com](mailto:clientservices@trumid.com); 212-618-0999
- For post-trade issues – [client\\_tradingsuccess@trumid.com](mailto:client_tradingsuccess@trumid.com); 212-618-0342
- For general information – [info@trumid.com](mailto:info@trumid.com); 212-618-0300

### **4. ATS Platform Connectivity and Availability:**

The Trumid ATS is cloud-hosted and accessed via the internet. Connectivity is inherently subject to the quality and availability of internet access. The platform is strategically located in two, geographically distinct, cloud-hosted data centers. Issues with any one data center are opaque to users as either data center is fully capable of supporting the application. In the event our primary data center is lost due to regional issues, the platform will be up and running in our DR (secondary) data center within 3 hours.

Updated: January 2026